

## SERVICE HOTLINE

**Number:** 062/2024  
**Date:** 30 April 2024

**Name and Surname:** Sixolisile Mahlasela  
**Designation:** Client Service Manager

### JSE FIREWALL UPGRADE 2024

The JSE has scheduled a firewall upgrade on Wednesday, 1 May 2024. This will affect all member firms for JSE EQM, EDM, FXM and Live Information Subscribers to these markets.

The JSE will bring up the Trading System on **Wednesday, 1 May 2024**, for the duration of the day. Clients must ensure that their production systems are **shut down** prior to the systems start-up (preferably the evening before the scheduled change), to ensure that they do not receive and process any test data.

The JSE appreciates your co-operation in this regard.

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT(S):

Production

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

[customersupport@jse.co.za](mailto:customersupport@jse.co.za)